

Offline File Manager (for Apple macOS) 2.0.0

Release Notes

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About the Offline File Manager (for Apple macOS) Client

The **Offline File Manager (for Apple macOS)** application prevents the inadvertent recall of files from StorNext Storage Manager. Offline file management uses StorNext web services to control file retrieves, stores and truncation requests.

i Note: No license key is required to use the offline file management feature.

What's New

- New icons representing the truncation media backing a file.
 - Requires a StorNext 6.3.0 (or later) MDC and client.
- New log window for more convenient troubleshooting.
- New notifications to open a log window.
- New menu item to open a log window while Offline File Manager is running.
- Ability to enable recursive directory retrieves from the system menu.

i Note: This allows the entire directory tree underlying a directory to be retrieved and might cause unnecessary performance issues.

- Other bug fixes and enhancements.

How To Download the Offline File Manager (for Apple macOS) Application

The **Offline File Manager** application for macOS clients is packaged separately from StorNext and can be downloaded as a standard Mac application .pkg file from <https://stornextconnect.quantum.com> (see the [StorNext Connect Documentation Center](#)). Offline file management for Apple macOS is installed like any other **Finder** extension, and includes a user interface for offline tasks. See [Offline File Status and Recall](#) for more information.

Related Product Release Notes

Visit the [Quantum Documentation Portal](#) to stay up-to-date with the other Quantum products in your environment.

Resolved Issues


The following are the recent changes and resolved issues for Offline File Manager (for Apple macOS) 2.0.0.

- macOS notifications present more information upon a job finishing. The text area is not always sufficient for the entire log message. If more details are required, the log would need to be accessed.
- Offline File Manager allows recursive actions to be performed on directories. A menu item has been added to allow such actions.
- Offline File Manager allows access to the log window by accessing the application's menu.

Known Issues

The following are the known issues for Offline File Manager (for Apple macOS) 2.0.0 as well as associated workarounds, where applicable.

- The StorNext Web Services CLI commands on macOS X Sierra clients to StorNext 6.0.5 MDCs do not function due to SSL negotiation changes at StorNext 6.0.5.

 **Note:** This issue does not exist in macOS X High Sierra.

Workaround

To correct this, follow the procedure below to re-enable TLS 1.0.

1. As root, edit the Tomcat configuration file located in the directory, **/usr/adic/tomcat/conf/server.xml**. Edit the **sslEnabledProtocols** parameter as follows.

Change:

```
sslEnabledProtocols="TLSv1.2"
```

To:

```
sslEnabledProtocols="TLSv1.2,TLSv1.1,TLSv1"
```

- Restart Tomcat using the following command:

```
service stornext_web restart
```

- If your system is configured as an HA environment, repeat **Step 1** and **Step 2** on the secondary node.
- In StorNext 6.3.0, if you import files from an object store storage and a UUID is not used, then the icon presented is incorrect; the icon appears as an sdisk media type instead of an object store.

Contacting Quantum

Contacts

For information about contacting Quantum, including Quantum office locations, go to:

<http://www.quantum.com/aboutus/contactus/index.aspx>

For further assistance, or for training opportunities, contact the Quantum Customer Support Center:

Region	Support Contact
North America	1-800-284-5101 (toll free) +1-720-249-5700
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